

Hi, I'm Patrick with Covered California. Thanks for visiting us and renewing your health care coverage.

Keeping your coverage current is key to staying healthy, and a health insurance plan can give you peace of mind if something were to happen.

The first thing you do is log into your account on CoveredCA.com. If you're a Covered California customer, click here and you can make sure the information we have for you is correct. If you need to, you can update your address, your family size or your household income.

Once you do that, you will see two options, "keep the plan you have now" or "shop for a different plan". If you choose to stay with your current plan, click that window and then hit the "keep" button and proceed to the checkout.

A confirmation of your renewal will arrive shortly, one from Covered California and another, in the form of an invoice, from your insurance company. You'll want to make your payment on time so that coverage starts on the first of the new year without any interruption.

If you want to shop for a different plan, click that window and then hit the "shop" button and we will help you compare health plans to find the one that best fits you and your family's needs. Your current plan will remain highlighted, letting you compare prices between what you have now and what you could be getting. Make sure you take a look at both the cost of the premiums, along with the cost of copays and deductibles. Also, check with your doctor's office to make sure it accepts the new plan.

In a few weeks, you will get an eligibility notice from us in the mail, along with a welcome packet from your new insurance company. And, remember to pay your premium by December 26, so that your coverage starts January first.

What if you don't do anything? If you enrolled before October of this year, we will renew your current plan. But you'll want to update the personal information on your account.

If you enrolled during October or later, you will need to submit a new application during open enrollment, which runs from November 15 to February 15 for coverage in 2015.

If you're a Medi-Cal customer, your local county Human Services office will mail you a renewal form. You must fill out the "request for household information" form and mail it, or fax it back to your county Medi-Cal office to renew your coverage. You can also renew by visiting your county office in person - or calling the number listed in the renewal packet. You need to do one of these things to keep your Medi-Cal coverage. So, don't forget these important steps.

Any questions or need help? Meet with one of the thousands of Covered California Certified Enrollment Counselors or Insurance Agents that we have across the state.

Visit our website, CoveredCA.com, and click 'Find Help Near You' to locate someone in your area that will be happy to assist you.

So regardless if you've selected a plan through Covered California or Medi-Cal, we want you to continue to be able to say "I'm In!"