

Welcome to Covered California

Covered California has all the tools you need to get affordable health coverage. In this video we'll get to know the Covered California homepage and the useful tools and information it provides.

In the header of the home page, you can sign into Covered California using the Account Sign In link. If you don't have an account yet, you can create one using the same link.

If you need assistance in a different language, hover over the globe icon to see resources available in your preferred language. Or if your preferred language is Spanish, click on the shortcut. To switch to English, click the language shortcut again.

Below the header there are four tabs titled Explore, Preview, Apply, and Get Help. Let's take a look at the resources under Get Help.

The Get Help page provides a number of resources for finding answers, including several ways to contact Covered California directly.

Did you know you can get in-person help with your questions about health care coverage from someone in your area? Click on the Find Local Help button.

Here you can search for a Certified Insurance Agent or Certified Enroller near you who is certified by Covered California and trained in helping you with applying, selecting a plan, and enrolling.

We can also help you contact your county services agency so you can talk to your local office about programs you might qualify for.

The Storefronts Near You page allows you to search for either a Certified Insurance Agent Storefront or a Community Partner Storefront in a location close to you.

The Find an Event page enables you to search for an education or enrollment event taking place in an area near you.

Also, included in the Get Help page are answers to Frequently Asked Questions. This page also contains several videos that explain the answers to commonly asked questions. We encourage you to take a look!

If you'd like to speak directly with a Service Center Representative, the Contact Us page contains the phone number to call. This page also contains Covered California's fax number, mailing address, access to Live Chat, and other helpful information about contacting Covered California.

The Health Plan Websites page displays contact information for the various health and dental insurance carriers that partner with Covered California.

If you want to verify if the person you're working with is certified by Covered California, use the Verify a Certified Counselor link to search the online registry.

If you want to ask Covered California a quick question, the Live Chat page connects you with a Customer Service Representative through instant messaging.

When you're ready to get covered, click on the Apply tab. Click on the Apply Now button to select the kind of application you'd like to start. Please note that you'll need to set up an account before applying.

Even before you create your Covered California account, the Preview Health Plans feature gives you a preview of what programs you might qualify for. We ask a few questions about your income, age, number of people in your household, and location.

Note that Covered California does not save any of the information you enter at this point – these are just tools for you to explore the different health plans and assistance options available in your area that may meet your needs.

By the way, throughout the website, we've provided help buttons you can hover over to get tips on filling out fields.

And clicking this "information" icon brings up descriptions of the different elements you can see on the page.

Here you will find resources for Individuals and Families, Medi-Cal and Small Businesses. We'll look at Resources for Individuals and Families later in this video.

Clicking on the Explore tab itself takes you to the Learn area. Here, you will find step-by-step tutorial videos like the one you're watching now. You'll also find external links to some of our Covered California partners.

Explore is a good place to get answers to the questions you and many other Californians have about Covered California, so we strongly encourage you to explore this area on your own.

Now let's go back to the homepage for a moment.

Further down the page is the Covered California Can Help! section, which is broken down into specific user types to provide the most important information to each group. Click on the Go button in the Individual or Family area to learn more about what Covered California can do for you.

The Coverage for Individuals and Families page is dedicated to resources and support tools specific to your needs and is always a good place to get started with Covered California.

At the footer of the page, are additional Resources and Featured Links to help you enroll.

Now, you don't have to be logged in to the site to use any of the resources for individuals and families we've gone through, but creating an account and logging in allows you to get the most out of each tool, so go ahead and create that account and get started!

For more information contact Covered California.