

How do I create an account?

Welcome to Covered California

If you're new to Covered California and want to apply for health care coverage for your family or yourself, your first step is to create an account. Your Covered California account doesn't commit you to anything, but with it you can apply for health plans, assistance, and keep track of your insurance coverage once you're enrolled.

Creating an account is quick and simple and this video will guide you through each step. So let's get started!

From the Covered California homepage, click on the Create Account link. This takes you to the Create a New User Account page.

Here you will see some options for creating an account with Covered California. If you are here to find health coverage for your family and/or yourself select "Individual Account."

There are five quick steps for setting up your account with Covered California.

The Terms and Conditions box is where you can review the privacy policy and terms of use for the Covered California website.

In order to proceed, you must click the checkbox to show you agree.

The next step is Your Information.

At Covered California, we understand how important it is that your personal information remains safe, and we've gone to great lengths to make sure the system is secure.

To help you provide the information needed to set up your account, we've marked the required information fields with red asterisks.

Covered California may need to communicate with you from time-to-time. Because some of this information may be sensitive, Covered California gives you an Inbox with your account. So we can let you know when a message is waiting in your inbox, tell us your preferred method of communication. You can choose from Email, Mail, and Phone.

After entering your User Information the third step is to enter your Contact Information. Fill in your contact details – again, required information is marked by red asterisks.

Before moving to the next step, we validate your address against the United States Postal Service to make sure we send information to the correct address. Select from the addresses listed or choose to keep your own entry.

Great! We're almost there! The fourth step is to create your username and password.

Your username and password are your first line of defense for keeping your information safe and confidential. To make it more difficult to break, your username must contain eight or more characters and your password must have eight or more characters, including at least one letter and one number. Exclude any special characters. Your password cannot be the same as or similar to your username.

You are also asked to create Your Electronic Signature Personal Identification Number. You use this four digit PIN to sign documents electronically in Covered California.

When you're ready continue to the final step, Account Summary.

Once you have finished entering all required details, you can give your information one last review.

If you need to update any information, simply click on the Edit button next to the section you need to modify and make your changes.

When you have confirmed your account details, click the Continue button.

Congratulations! You've successfully created an account with Covered California. Click Log In to close the confirmation message.

With some basic user and contact information, you can securely log into Covered California and start applying and shopping for health insurance!

You've seen how quick and easy it is to create an account with Covered California, now it's your turn!

For more information, contact Covered California.